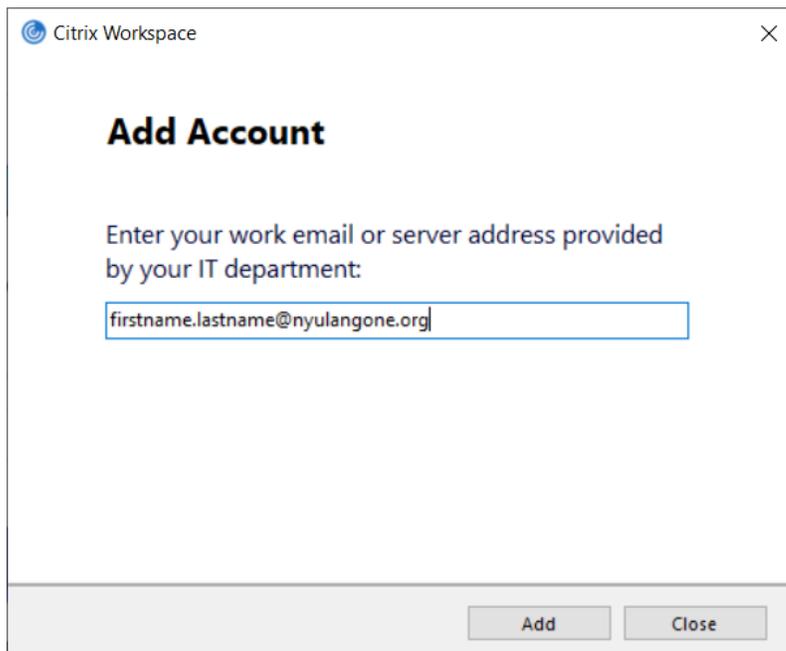


## Citrix Workspace

- 1) Install Citrix Workspace for PC or Mac [here](#) or your app store on mobile devices.

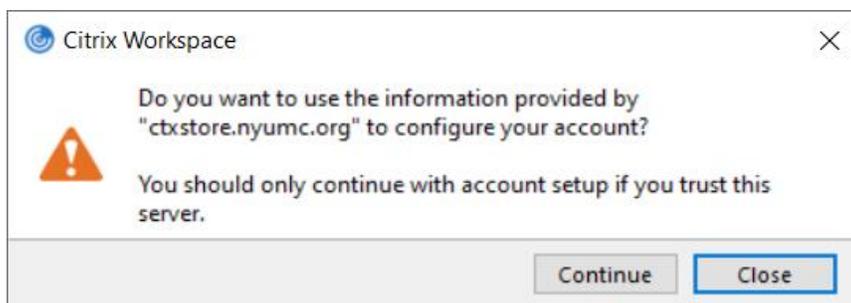
**Note**, in order to connect to and access applications via Citrix Workspace, you will need to be on **NYU Langone's corporate campus connected to the network or using the NYU Langone Advanced Access App** remotely (F5 Access on mobile devices).

- 2) Open Citrix workspace on your device, you will be prompted to add an Account. Add your email address in your format for [firstname.lastname@nyulangone.org](#) and add



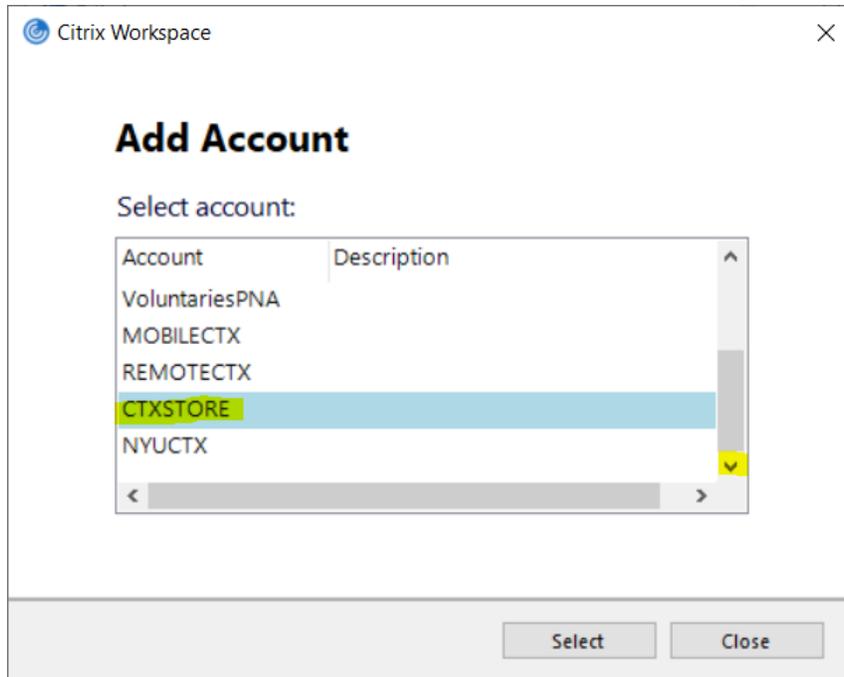
The screenshot shows a window titled "Citrix Workspace" with a close button (X) in the top right corner. The main heading is "Add Account". Below the heading, the text reads: "Enter your work email or server address provided by your IT department:". There is a text input field containing the placeholder text "firstname.lastname@nyulangone.org". At the bottom of the window, there are two buttons: "Add" and "Close".

- 3) Continue at the following popup window

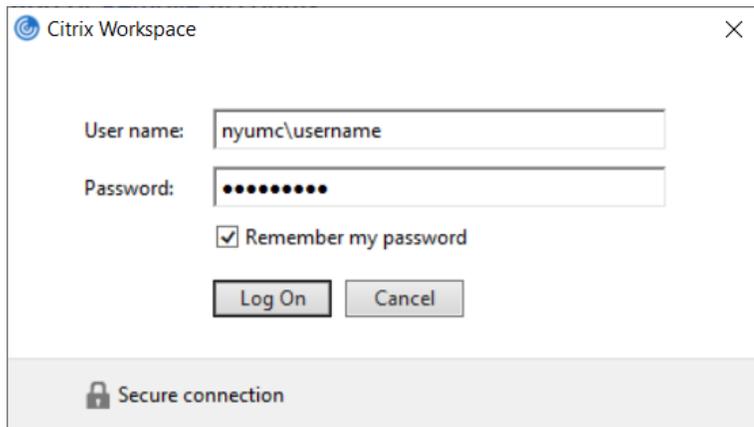


The screenshot shows a window titled "Citrix Workspace" with a close button (X) in the top right corner. On the left side, there is a warning icon (a triangle with an exclamation mark). The text reads: "Do you want to use the information provided by 'ctxstore.nyumc.org' to configure your account?" Below this, it says: "You should only continue with account setup if you trust this server." At the bottom of the window, there are two buttons: "Continue" and "Close".

- 4) Scroll through the list of accounts until you find CTXSTORE. Highlight and select this choice.



- 5) Add in your NYULMC Kerberos account ID with NYUMC\ in front of it. You have the option of checking the box to remember the password.



- 6) Citrix Workspace will open up and show you all of the applications you have been assigned. From here you can start them by clicking the icon to start the desired application



The lightest shade of purple highlights your current view.

Home – Your favorites and mandatory applications

Apps – Your applications

Desktops – Your virtual desktops including Network Desktop

The steps are the same on mobile devices. However, the view after login may differ on devices.